

Timika Shafeek-Horton Deputy General Counsel

550 South Tryon Street Charlotte, NC 28202

Mailing Address: DEC45A / P.O. Box 1321 Charlotte, NC 28201

> o: 704-382-6373 f: 980.373.8534

Timika.Shafeek-Horton@duke-energy.com

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## **VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations

Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Duke Energy Progress hereby provides its South Carolina Disconnection Report of Service Terminations for the period July 2013 through September 2013.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Respectfully submitted,

Stalech-Horke

Timika Shafeek-Horton

Attachment

cc: John Flitter

Courtney Edwards, Esq.

## **Duke Energy Progress**

## Quarterly Report on South Carolina Involuntary Disconnects (Third Quarter 2013)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers		
July 2013	1588		
August 2013	1636		
September 2013	1528		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

July 2013		August 2013			September 2013			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	39		1	64		1		
2	77		3	28	3	2		
3	64	7	3			3	41	
4			4			4	60	
5	85	1	5	65	1	5	88	2
6			6	79	1	6	50	1
7			7	93		7		
8	53	2	8	116	2	8		
9	85		9	43	3	9	68	2
10	92	1	10			10	61	1
11	86	1	11			11	107	2
12	39		12	70		12	91	3
13			13	69		13	89	2
14			14	80		14	= =	
15	86		15	111	3	15		
16	47		16	70		16	67	
17	84	4	17			17	87	1
18	89		18			18	81	
19	56	4	19	74	1	19	116	
20			20	29	2	20	57	
21			21	78	4	21		1
22	86	1	22	86	2	22		
23	88		23	46		23	78	
24	73		24			24	98	1
25	63		25			25	1	2
26	36		26	88	1	26	135	2 2
27			27	86		27	72	1
28			28	121	1	28		
29	80		29	99	1	29		
30	91	1	30	14	2	30	57	3
31	66	1	31			31		

Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress (DEP) to be dangerous to life or property. Totals were as follows:

Reason	July	August	September	
Non payment	1565	1609	1504	
Hazard	23	27	24	

4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and same premise as the disconnect)

5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Original document entitled "PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of the company's Final Notice and Notice of Proposed Termination were filed with the Fourth Quarter 2004 report. No changes have been made to these procedures. They continue to be applicable.